

## Service Delivery Management

Vandis brings technical insight and understanding, real-world commercial experience, emerging IT management practices and standards, and traditional business management disciplines to create a structured and controlled relationship between technology, teams and the businesses they serve.

Strong control of service delivery not only improves quality and your bottom line, but has a direct relationship to the sales and marketing of your service and the ongoing perception of you held by your most critical clients.

ITIL and other emerging IT management practices combined with good business practice can generate an environment where you are in control of your own service delivery for the benefit of your business management, and the comfort and security of your clients.

Structure and frameworks are combined with our extensive experience leading teams to provide advanced business and technology based services to ensure we not only get the disciplines in place, but work on focussing, supporting and developing the individuals within your company who are responsible for achieving your results.

Call to discuss how Vandis can help you to improve your service delivery management outcomes.