

IT Strategic Planning

Vandis brings extensive real-world experience in advising, managing technology service provider teams to develop IT Strategic plans that have relevance to the management of the team by IT Management, and management of the progress of IT management by senior executives.

The major role of the IT Strategic plan is to set an agreed business context against which to align the IT service delivery. This business context for IT outcomes needs to be documented in clear business language, prioritised, and signed off by the relevant business stakeholders as accurately supporting the strategic direction of the business.

The second part of the IT Strategy is the plan of how IT intends to achieve the agreed outcomes in an efficient, effective, measurable and managed process. It sets up the KPIs and milestones against which IT can report its progress.

For a business without up-to-date documented business plans, Strategic Planning will seek to discover uncommunicated business requirements.

For most business environments, the strategy should speak largely of process - improvements to achieve improved quality outcomes, and the processes by which IT will continue to engage with business strategy and operation.

In a business which is already aligned through a ongoing structured process of engagement, the IT Strategic Plan becomes a regular continuous improvement audit ensuring that there have been no excursions from the governing process, and ensuring that the business, technology and management environment have not shifted beyond the bounds of the process.

In all cases the IT Strategy will outline the measurable steps and methods that IT needs to undertake to align itself with the agreed business outcomes.

Call to discuss how Vandis can help you to develop an appropriate IT Strategic Plan for your business.